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Notice of Regular Public Meeting and Agenda  
Information Technology Authorization Committee  
(ITAC)

Wednesday, September 13<sup>th</sup>, 2017  
1:00 PM

Arizona Department of Administration, Room 300  
100 N. 15th Avenue  
Phoenix, AZ 85007

Pursuant to A.R.S. § 38-431-02, notice is hereby given to the general public that the Information Technology Authorization Committee will hold its regular meeting open to the public as noted above.

The agenda for the meeting (which is subject to change up to 24 hours before the meeting) is as follows:

**AGENDA**

**I. Call to Order and Roll Call**

**II. Chairman's Welcome and Report**

- a. Notes and News
- b. Follow-up Items from Last Meeting

**III. Call to the Public**

This is the time for the public to comment. Members of the Committee may not discuss or take any action on items that are not on the agenda. Members may direct staff to further research items for potential addition to a future agenda.

**IV. Action and Informational Items\***

\*Any Item listed in this section may be acted upon by the Committee. In accordance with A.R.S. §38-431.03 (A) (2), (3) or (4), the Committee may vote to enter into Executive Session to discuss any agenda item. The executive session will be held immediately and will not be open to the public.

**a. Approval of August 30, 2017 Minutes**

**Exhibit 1**

## ITAC Agenda

**b. DE18002 - Arizona Department of Economic Security      Exhibit 2**  
**End User Device Refresh**

In order to maintain current technology, it is necessary to upgrade computers, laptops, monitors and printers when they have outlived their usefulness or circumstances require appropriate changes.

**c. LO16001 - Arizona Lottery      Exhibit 3**  
**CRM Digital Transformation**

This is a project amendment to acquire and implement a different Customer Relationship Management (CRM) system than previously planned in order to consolidate multiple sources of data, automate manual workflow processes, and increase efficiencies in business processes for the Arizona Lottery.

**d. AD18001 - Arizona Department of Administration      Exhibit 4**  
**Enterprise Email**

This is a project to implement an enterprise email solution. This will enable agencies to communicate, schedule meetings, collaborate, and more seamlessly share documents and data at a lower total cost of ownership.

## **V. Adjournment**

Next ITAC meeting is planned for Wednesday, October 25, 2017.

## ITAC Agenda

### **ITAC Members:**

JR Sloan Chairman of the ITAC Committee  
Representative Don Shooter House of Representatives  
Senator Bob Worsley State Senate  
Brian Kirkland (V) Private Sector  
David Byers (V) Supreme Court  
David Stevens (V) State Government  
Eddie Cook (V) Private Sector  
Geoffrey Shoemaker (V) Agency Director  
Gilbert Orrantia (V) Agency Director  
Gordon Wishon (V) Local Government  
Jegadesan Krishnamurthy (V) Private Sector  
Michael Dob (V) Private Sector  
Morgan Reed (V) State Government  
Richard Stavneak Joint Legislative Budget Committee

### **Americans with Disabilities Act**

Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting Courtney King at 602-364-4777. Requests should be made as early as possible to allow time to arrange any accommodation.